

**Notice of References Cited**

Application/Control No.

09/864,155

Applicant(s)/Patent Under  
Reexamination  
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Examiner

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Art Unit

3625

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,754,981	05-1998	Veeneman et al.	705/26
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U ✓	"The Point of No Returns", Industry Standard; Oreskovic, Alexei; Mar 20, 2000
	V ✓	screen print outs of "returnexchange.com" captured via the WayBackMachine (archieve.org)
	W ✓	screen prints of returnbuy.com captured via the WayBackMachine (archieve.org)
	X ✓	"Smartship.com Gains Approval From United States Postal Service to provide e-tailers With Merchandise Return Service"; Business Wire; April 12, 2000.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.